



FOR IMMEDIATE RELEASE:

MV Contract Transportation, Inc. wins IndyGo Call Center

(Indianapolis, IN – December 11, 2008) The Indianapolis Public Transportation Corporation (IPTC) has chosen MV Contract Transportation to provide dispatching, reservations and scheduling for its IndyGo services. This system includes Open Door, IndyGo’s ADA mandated paratransit services, Late Night Flex and Dial-A-Ride.

Under the terms of the 2-year contract, MV will begin providing service on January 1, 2009. The company will also begin the implementation of the Trapeze software for IndyGo, and will devote one Trapeze specialist to remain on-site during the transition into the new scheduling system.

“We look forward to strengthening our partnership with the Authority through the provision of these call center services,” said Kevin Klika, MV’s Chief Operating Officer. “Our experience as a current paratransit service operator for the IPTC will be essential to our success on this contract as we begin the implementation of new technology.”

In addition to Trapeze, MV will also introduce the company’s Real Time Monitoring system to assist the dispatch team in improving productivity while keeping service on-time. Specific reports in this system will give the company’s local team the ability to prioritize late trips, complete comprehensive daily, monthly and annual reporting, and provide 24-hour access to reports for the IPTC .

MV Transportation is also the provider of the largest single paratransit contract in the nation – the Washington Metropolitan Area Transportation Authority’s MetroAccess service – which provides more than 5,000 trips daily using 458 vehicles. MV is responsible for the call center delivery for this service.

Based in Fairfield, California, MV is the largest private provider of paratransit services and the largest privately-owned transportation contracting firm in the United States. The company employs more than 12,000 dedicated transit professionals and operates more than 190 paratransit, fixed-route, shuttle and Medicaid contracts in 24 states, the District of Columbia, and Canada.

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